

Commonwealth of Massachusetts Executive Office of Labor and Workforce Development

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Welcome to the



WWW.MASSHIRELOWELLCC.COM

107 MERRIMACK STREET, LOWELL, MA 01852 978-805-2503

MONDAY, WEDNESDAY, THURSDAY:
8:00 AM TO 5:00 PM
TUESDAY: 8:00 AM TO 8:00 PM



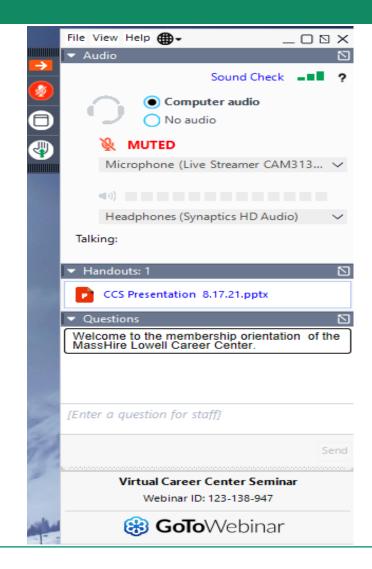


Command Box



- What you should see
- Raise your hand

Write question in box





Career Center Seminar Agenda



- Video introduction to services offered by Career Centers in Massachusetts
- Information and services offered by MassHire Lowell Career Center
- Video overview of Reemployment Services and Eligibility Assessment program (RESEA)
- Next Steps for RESEA enrollments







Getting to Know Us in Lowell



MassHire Lowell Career Center is part of the Massachusetts One-Stop Career Center system and is one of 29 Centers in the state.

The Center is operated through a collaboration between the City of Lowell and the MassHire Department of Career Services.

Serving the communities of Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsborough and Westford.





















Resource Room

- 22 computers at customers' disposal
- 6 computers for UI only
- For job search and education purposes only
- Dedicated staff to answer jobsearch and UI questions







Our Most Valuable Resource



Our staff is committed to providing you with high quality, individualized service which is tailored to your needs.

CAREER EXPERTS

Career Advisors
Job Search Trainers

BUSINESS SERVICES TEAM

Direct Connection to Employers Recruitments & Job Fairs







Our Website: MassHireLowellcc.com



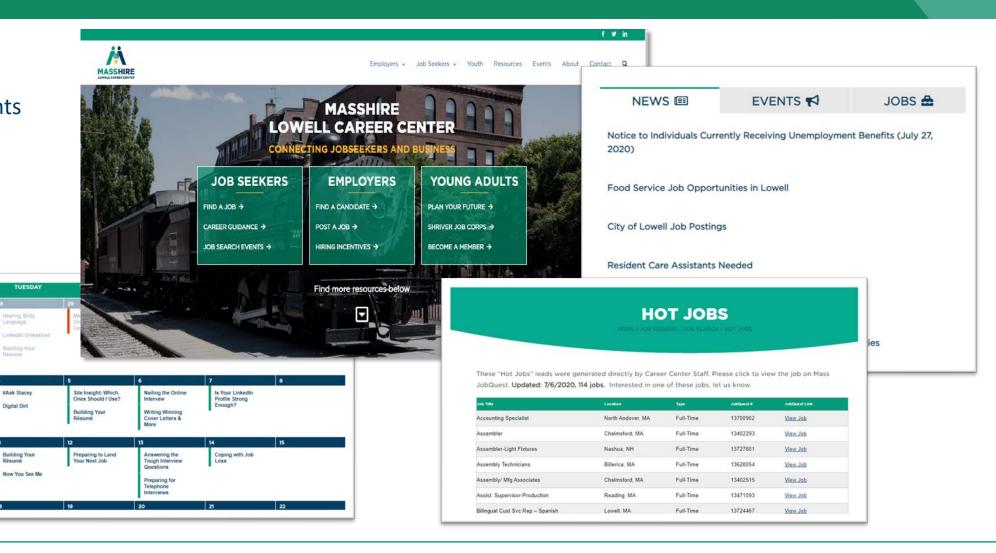
MassHireLowellcc.com

News & Announcements

Being Wonder Woman

The Knock Out

- Calendar of Events
- Job Postings
- Job Search Resources





Job Search Webinars



LABOR MARKET RESEARCH Register for webinars at: http://masshirelowellcc.com/events

RÉSUMÉS

INTERVIEWING

NETWORKING

JOB SEARCH
PREPARATION

Build Your Résumé Got an Interview, Now What?

Tough Interview Questions Finding Your Network: Ending Your Job Search 5 Steps to Reignite Your Job Search

The Knockout Résumé

Telephone Interviews

Earn Your Worth LinkedIn Unleashed Is Your LinkedIn Profile Strong Crushing Stereotypes: Power of Mature Workers

Guest Speakers





Connect to Community Resources



211 – 24 hours a day - 7 days a week





Fuel Assistance (978-459-0551)

Transitional Assistance (978-446-2400)





Food Pantry www.projectbread.org (800-645-8333)

Supplemental ... SNAP (Food Stamps) 866-950-FOOD (3663)







Give Us Feedback



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The Career Center is here to assist you.



We appreciate all your feedback as it will assist us in improving our services. However, if you believe that you have been denied service or treated in an unfair or inappropriate manner, you have the right to file a complaint.

Please contact Nancy at 978-805-4734

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Reemployment Services and Eligibility Assessment (RESEA)





RESEA



- If you have been enrolled in the RESEA program, a staff member from MassHire Lowell Career Center will be contacting you via email. Please check your spam folder!
- If you are not currently enrolled in the RESEA program at this moment, you may be enrolled at a later date. MassHire Lowell staff will be reaching out to you after your enrollment via email. Please check your spam folder!
- If you would like to meet with a Career Advisor, fill out the form on www.masshirelowellcc.com/ccsdocs



Documentation



ESSENTIAL DOCUMENTATION DOWNLOADS

LOCATED ON OUR WEBSITES

https://masshirelowellcc.com/ccsdocs/

Link will also be provided in webinar follow up email.

You will also receive an email which will include your career center membership ID and links to various resources.





Thank you for participating in today's Career Center Seminar





Sign Up to Meet with a Career Advisor

https://masshirelowellcc.com/meetadvisor/





Employers ~ Job Seekers ~ Young Adults ~ Jobs v Events ~ Resources About ~

Career Center Seminar

Below are links and documents related to attending the Career Center Seminar.

Career Center Seminar Presentation

 A copy of the slides used during the Career Center Seminar.

Weekly Work Search Logs

• Use this document to record your required three weekly job search activities each week. Please download, complete the form each week and save.

What Constitutes Work Search Activity?

• This document will assist in understanding what constitutes a job search activity for your weekly job search logs.

Résumé Information Sheet

• If you don't have an existing resume, use this sheet to help you build the structure of résumé.

Labor Market Research Worksheet

• This document steps you through doing some basic labor market research.

RESEA

Below are documents and links related to enrollment in the RESEA program.

RESEA Check List

 This document is a check list for the required RESEA documentation.

RESEA UI Eligibility Assessment Questionnaire

 This is a required document to return when enrolled in the RESEA program. Please download, complete, save and return to resea@masshirelowellcc.com. (Please enter your 8-digit career center membership ID number and name in the subject line of the email.)

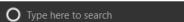
Weekly Work Search Logs

• Use this document to record your required three weekly job search activities. Please download the form, enter the information for each week and save. This document will be required to be submitted in the RESEA program.

What Constitutes Work Search Activity?

• This document will assist in understanding what constitutes a job search activity for your weekly job search logs.

























Employers ~



About ~



Work Opportunity Tax Credit (WOTC)

 Learn more about how the Work Opportunity Tax Credit works.

Training Information

• A resource of training opportunities and grants.

Universal Access Statement

 The Career Center is equipped to accommodate job seekers with disabilities.

Customer Code of Conduct

 Conduct policies regarding customer use of Career Center services.

Meet with a Career Advisor?

 If you speak with a Career Advisor please fill out this form.

Multi-Lingual Services

 Learn more about multi-lingual services offered by the Commonwealth of Massachusetts.

Complaints

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• If you have a complaint, please read this document.

Career Center Seminar Video

My Career Action Plan

Job Seekers ~

 Use this guide to identify gaps in your job search skills and to target resources to fill that gap.

Young Adults ~

Jobs v

Events ~

Resources

Résumé Information Sheet

 If you don't have an existing resume, use this sheet to help you build the structure of a résumé. A résumé is a requirement of the RESEA program. You can use the sheet in place of a résumé.

Labor Market Research Worksheet

 This document steps you through doing some basic labor market research. Conducting labor market research is a requirement for the RESEA program.
 Please complete and return this document.

Mass JobQuest Log In

 All RESEA enrollees are required to create an account on Mass JobQuest. Many customer make an account prior to attending the Career Center Seminar. If you have not created an account, please do so.

How to Create a Mass JobQuest Account

Download these instructions to create a Mass JobQuest account.

Found a Job? Let us Know